



## Installation and maintenance for New England flooring

### Fitting instructions

#### 1. Professional Fitting

The Unnatural Flooring Company recommends the New England Range is fitted by a professional and trained installer.

#### 2. Setting Up

Please be careful when unpacking the floorcovering as sharp tools can damage the flooring

- Please check the floorcovering for defects before you cut it, as once the carpet is cut we cannot accept responsibility for defects and manufacturing issues

#### 3. Preparation

The New England Range should be installed by double stick methods. Do not stretch fit.

- The sub floor should be smooth, clean and dust free in accordance with British Standards BS 5325
- The flooring can be installed internally or externally, with the use of appropriate adhesives
- Acclimatisation is recommended and the floor temperature should be above 15°. The moisture level should not exceed 75% and the room temperature should be 18°.

#### 4. Installation

It is strongly recommended that The New England Range should be fully bonded and is NOT stretch fitted.

- Installation should meet the necessary standards set in British Standards BS 5325
- Blank Gripper, or pin less gripper is recommended and is to be set no more than 4mm from the skirting around the perimeter of the room.
- On a staircase, blank gripper should be installed with a 2mm gap up to the crotch of the step and on the tread only, with the floorcovering being adhered and being tailored or pinned under the nosing.
- A stable double stick suitable underlay is necessary; this should be glued to the subfloor as recommended by the adhesive manufacturer and not mechanically fixed.
- The floorcovering should be bonded with a suitable adhesive to the underlay, using a B1 adhesive trowel to prevent bleed through after installation.
- The use of a Speed Cat should be used to crease the floorcovering into position over the gripper.
- A Trim-Master Trimmer, set up correctly, with a hooked blade is advised for cutting in. A tucking knife should be used to tuck the floorcovering. A Speed Cat or Bolster is not advised as they can cause fraying.
- Seams can be joined with a hot melt tape. Joins should be cut separately using heavy duty carpet shears following the weave (do not lay lengths over each other and cut through). It is advised a SilvaSeam is used as traditional seaming iron hot melt tapes can cause shadowing which become visible in large areas with a strong light source.
- Cross joins should be avoided.
- Seams should be sealed to avoid fraying with a cold sealer adhesive, E.g. Roberts 8015-A Seam sealer or something similar.
- If joining flooring you should ask for the flooring to colour match when you order it, as different dye lots can vary slightly.
- Carpets should always be installed in the same direction.

### 5. Floor Protection

In areas of wheeled traffic such as office chairs, we recommend you use a protective mat, such as The Unnatural Flooring Woven Vinyl range.

A suitable entrance matt is advised. Matting prevents dirt being brought on to the flooring.

### 6. Adhesive Recommendation

#### Internal

F.Ball & Co	F3
Mapei	Ultrabond Eco Fix PS
Uzin	2428

#### External

F.Ball & Co	F74
Mapei	Ultrabond Eco MS 4 LVT
Uzin	KR430

The installer must follow the adhesive manufacturer’s recommendations. Please contact them for more information or alternative adhesives for other areas.

### 7. Maintenance

Vacuum daily

Bleach cleanable for spot cleaning (dilute to 10%) Do not over wet the area. Professional cleaning is recommended periodically when the floorcovering becomes soiled, by low moisture encapsulation or dry cleaning. We would recommend using an NCCA (National Carpet Cleaning Association) approved specialist.