



## Unnatural Wood Cleaning and Care

### Immediately after installation

- Refrain from walking on the recently fitted area for 24 hours after installation and for heavy traffic areas, for 72 hours after installation, in order to allow the adhesive to stabilise at consistent temperatures between 18-27°C.
- Prevent the floor from coming in to contact with water for the first 72 hours after installation, or until such times as all seams are welded. Hereafter the adhesive is sufficiently resistant to water so that the bonding strength will not be affected.
- Appropriate maintenance procedures will help preserve the appearance and extend the life of the Unnatural Wood flooring. The frequency of maintenance will depend on the amount and type of traffic, degree of soiling and the floor colour.
- Do not place furniture on the floor until the adhesive has had adequate time to dry. Always move heavy appliances and furniture with care to avoid gouging or tearing the floor. Lay plywood panels on the floor and slide the heavy objects on the panels.

### Regular Maintenance

- The appropriate management of external conditions can protect the flooring, which saves time and expense on cleaning and maintenance, and extends the life of the flooring. Most soiling comes from an external source and is transported indoors by foot and rolling traffic. If dirt lodges under sliding furniture, the flooring will not only be soiled but will also suffer (light) damage in the form of scratches.
- A proper clean-off zone will reduce the soiling of the flooring by as much as 70%. Regularly clean the barrier mat zone so that it functions optimally. Prevent fibres from the barrier mat from running or adhering together with dirt. As far as possible, remove grit and adherent dirt such as chewing gum using a spray or gum remover. Replace the barrier mat in time to ensure a fully functioning dirt entrapment zone. Avoid rubber or latex backed mats as these may leave a stain.
- Colour has an impact on cleaning frequency. The darker the colour of the flooring, the less soiling will be visible and the lower the cleaning frequency. The lighter the colour of the flooring, the more soiling will be visible and the higher the cleaning frequency.
- Unnatural Wood has a Superguard® surface protection, so does not need to be pre-treated with a protective gloss starter coat.
- For everyday cleaning a PU cleaner should be added to water in accordance with the manufacturer's instructions.
- For regular cleaning, sweep the initial surface dirt with a microfibre duster, a soft bristled brush, or use a vacuum. If using a vacuum, please check the vacuum nozzle regularly to ensure the parquet brush section has not worn out, as this could potentially cause scratches on the flooring.

## Removing Stains

- Take care to immediately wipe up any spillages on the vinyl flooring to minimise the risk of permanent staining occurring. Vinyl flooring can be slippery when wet. Remove stains from the floor using one of the methods listed below. Remove as much dirt as possible with a dry cloth or tissue, dabbing from the outer edge of the stain towards the middle. First soak off the stain using lukewarm water if it has dried. Then remove the remaining dirt using one of the following methods.
- Avoid overdosing of the floor cleaner. It is preferable to use less detergent than to use an excess. Also ensure that the floor cloth or mop is not too wet.

## Lightly moistened cloth or Microfibre mop

- Remove any remaining dirt using a clean, lightly moistened cloth / mop (well wrung), and if required, a small amount of floor cleaner. Work in towards the middle from the outer edges and avoid allowing the dirt to spread or leaving dirt behind.

## Traditional floor mop

- Remove the remaining dirt with a traditional floor mop wrung out to maximum dryness, along with a small amount of floor cleaner. Avoid allowing the dirt to spread or leaving dirt behind. If necessary, clean again with a dry cloth to prevent re-soiling.
- If the floor is uniformly soiled and it is no longer possible to locally remove stains, you may clean the flooring with a slightly damp mop using one of the following methods. You may first pre-treat / soak off dried stains using lukewarm water.

## Microfibre flat mop and handles with sprinkler, container or spray bottle

- Mop the flooring with a microfibre flat mop and if it has become too dry, additionally moisten the floor or microfibre mop with clean water taken from the mop holder handle, and external tank or a spray bottle. This method works excellently in case of light soiling.

## Microfibre flat mop and double bucket mopping system

- Mop the flooring with a sufficiently clean and damp microfibre flat mop. Rinse regularly using a double bucket mop system (after approx. 20m<sup>2</sup> replace the water if necessary).

## Traditional floor cloth / mop (well wrung) and double bucket mop system

- Remove the remaining dirt with a traditional floor mop wrung out to maximum dryness, along with a small amount of floor cleaner. Avoid allowing the dirt to spread or leaving any dirt behind. If necessary, clean again with a dry cloth to prevent re-soiling.

## Intensive cleaning

If the flooring is extremely dirty, it can be intensively cleaned by mopping it with double folded floor cloths. Wet the floor with one of the above-mentioned mopping systems and a normal dose of floor cleaner. Allow the liquid to soak in for 5-10 minutes and scrub it with the floor cloths or a soft brush. Then vacuum off the dirty solution with a wet vacuum cleaner or remove it with a mop that you can wring out. Again, rinse the floor at least twice thereafter with clean water, the last time with a low amount of moisture.

- Do not use a steam cleaner. A steam cleaner is not the correct appliance to clean a vinyl floor. The intense heat can damage the flooring beyond repair.

## Further Points

- Avoid rubber or latex castors (we advise castor type 'W' in accordance with EN 12529) or protection caps under furniture.
- Protect against scratching from furniture by using wide free-moving castors, glides, rollers or felt pads. Ensure these elements are kept cleaned and maintained as to not roll or drag dirt along with them when moving.
- Do not allow cigarettes, matches and other very hot items to come into contact with the floor as this may cause permanent damage.